

Complaint about childcare provision

Ref: EY539800/4317559

Date: 5 September 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 28 August 2019 we received a concern that this provider was not meeting some of these requirements.

We have issued a notice to improve. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted. Actions needed by 11 September 2019:

- demonstrate how you have taken all reasonable steps to ensure staff and children in your care are not exposed to risks, in this instance the risks posed by using a vehicle without a current Ministry of Transport (MOT) certificate, which may also impact on your vehicle insurance

- provide evidence that vehicles in which children are being transported, and the driver of those vehicles, are adequately insured.

We are satisfied with the action taken by the provider and they remain registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).