

Compliance action taken for childcare provision

Ref: EY451274/4271398

Date: 4 September 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 3 Jul 2019 we received concerns that this provider was not meeting some of these requirements. It was alleged that there had been an incident at the nursery that had not been handled properly and there were weaknesses in nappy changing procedures. It was also alleged that adult-child ratios were not met.

We carried out an unannounced visit and found that there had been a minor incident. We found that a child had been out of sight, within the building, for a very short while and that matters had been improved to ensure this did not happen again. We took no further action in relation to the incident. However, we found that the incident report lacked detail. We also found that hand-washing facilities for staff working on the ground floor were not appropriate. We found no evidence to suggest that there were not enough staff for the numbers of children attending.

We issued a notice to improve. This is a notice that asks the provider to take the actions below within the timescales set out.

- Improve the recording of incidents, to include, as a minimum, the date of the incident and any liaison with parents. By 16 August 2019.
- Improve the hand-washing arrangements so that staff working on the ground floor can easily wash their hands after changing nappies. This relates specifically to paint pots being washed in the same area and the provision of paper towels. By 16 August 2019.

The provider responded, within timescales, with a very detailed explanation of how they had met the actions raised. We were satisfied with the response and no further action was taken. The provider is still registered with Ofsted.

Publication of compliance action



We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.