

Complaint about childcare provision

Ref: EY440872/4283956

Date: 30 August 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 17 July 2019 we received concerns which related to the safety and supervision of children while they were in the provider's car. We visited and found that she had breached the requirements. The provider has since made changes to how she supervises children to ensure she complies with the requirements in the future. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).