

Complaint about childcare provision

Ref: EY401000/4278777

Date: 19 July 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 13 May 2019 we received concerns that this provider was not meeting some of these requirements. We have issued a Notice to Improve. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

3.54 Safety and suitability of premises, environment and equipment.

ensure that the premises, including outdoor spaces, are fit for purpose and suitable for the age of children cared for and the activities provided on the premises by 30 July 2019

3.64 Risk assessment

take all reasonable steps to ensure that children are not exposed to risks particularly in respect of the dog on the premises by 30 July 2019

Following a monitoring visit on 21 August 2019, the provider has met the Notice to improve set. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).