

Complaint about childcare provision

Ref: EY469987/4245963

Date: 28 August 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 04 June 2019, we received concerns that this provider was not meeting some of these requirements. We discussed the concerns with the provider and found that they had failed to meet the requirement relating to 'Information for parents and carers' and has since taken action to ensure the requirement is met. The provider will be able to give parents further information about this. We are satisfied with the action the provider has taken and will assess this further at next inspection. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).