

Complaint about childcare provision

Ref: EY452684/4259870

Date: 7 August 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework.

If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 14 June 2019 we received concerns that this provider was not meeting some of these requirements. We have served actions that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed

ensure that you take all reasonable steps to prevent unauthorised persons entering the premises by 9 August 2019

take all reasonable steps to ensure staff and children in you care are not exposed to risks and demonstrate how you are managing risks by 9 August 2019

obtain and share information to ensure the safe and efficient management of the setting, and to help ensure the needs of all children are met by 9 August 2019

A suitable response to the actions was received.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).