

The Poolbrook Centre

Poolbrook Centre, 53a Bluebell Close, MALVERN, Worcestershire WR14 3SW



Inspection date	2 August 2019
Previous inspection date	28 May 2014

The quality and standards of the early years provision	This inspection:	Not Met (with actions)
	Previous inspection:	Met

Summary of key findings for parents

This provision does not meet requirements

- The provider has failed to notify Ofsted about a new director who is involved in the management of the provision. Consequently, Ofsted has been unable to carry out the required checks to determine their suitability.
- There are effective systems in place to help staff observe children and find out about their abilities and plan activities so they can take part. Staff understand the importance of tailoring their support for individual children, depending on their capabilities.
- The manager recognises the significance of ensuring staff deployment is a high priority to help meet the complex needs of children. Staff confidently talk about providing an inclusive environment, which is central to their work with children.
- Staff have an up-to-date knowledge of safeguarding issues. They know the procedure to follow if they have a concern about a child's welfare. The manager and staff understand the need to work with other professionals to help protect children and to promote their care and welfare.
- There are effective systems in place to help staff work closely with parents and obtain the necessary information required to help meet the needs of children. They understand the importance of collating detailed information about children's medical needs and their disabilities and special educational needs.
- The leaders know about the importance of evaluating the service they provide. They recognise the value of obtaining the views of parents, children and staff to help further develop the service on offer.

There were no children present when this inspection took place. The findings in this report are based on evidence gathered from discussions with those who care for the children and an inspection of the premises, equipment and relevant documentation. Where there are no children present, no judgement is made on the quality of the early years provision as there is no reliable evidence on which to assess its impact on children. The report states whether the provider continues to meet the requirements of registration.

What the setting needs to do to improve further

To meet the requirements of the early years foundation stage and Childcare Register the provider must:

	Due date
inform Ofsted of the names of directors and provide the necessary information to ensure that all relevant checks can be carried out.	06/08/2019

Inspection activities

- The inspector observed some activities during the session attended by older children.
- The inspector spoke with staff during the inspection.
- The inspector held a meeting with the manager and service manager. She looked at relevant documentation and evidence of the suitability of staff working at the provision.
- The inspector spoke to parents and took account of their views.

Inspector

Parm Sansoyer

Setting details

Unique reference number	EY447859
Local authority	Worcestershire
Inspection number	10083122
Type of provision	Childcare on non-domestic premises
Registers	Early Years Register, Compulsory Childcare Register, Voluntary Childcare Register
Day care type	Out-of-school day care
Age range of children	5 - 11
Total number of places	15
Number of children on roll	0
Name of registered person	Malvern Special Families
Registered person unique reference number	RP903030
Date of previous inspection	28 May 2014
Telephone number	07759101172

The Poolbrook Centre registered in 2012 and operates from premises shared by a nursery and the Sunshine Children's Centre in Malvern, Worcestershire. It caters exclusively for children with special educational needs and/or disabilities. The centre employs 21 members of childcare staff. Of these, 11 hold appropriate qualifications ranging from level 2 to level 6. The provision operates on the third Saturday of each month, except for August, and for four days during the Easter holidays, three days during half-terms and for four weeks during the summer holidays. Saturday sessions are from 10.30am until 3pm and sessions during the holidays are from 10am until 3pm.

This inspection was carried out by Ofsted under sections 49 and 50 of the Childcare Act 2006 on the quality and standards of provision that is registered on the Early Years Register. The registered person must ensure that this provision complies with the statutory framework for children's learning, development and care, known as the early years foundation stage.

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