

Complaint about childcare provision

Ref: 207420/4240144

Date: 19 August 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 28 May 2019 we received information that this provider was not meeting some of these requirements in respect of notifying Ofsted of changes that may affect their suitability as a childminder. The provider had failed to notify Ofsted of changes. She now fully understands what she needs to notify Ofsted about. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).