

Complaint about childcare provision

Ref: EY463559/4248914

Date: 2 July 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 6 June 2019, we received concerns that this provider was not meeting some of these requirements. We have served a Notice to Improve. This is a legal notice that requires the provider to take the action below within in the timescales set out. The provider will be able to give parents further information about this.

Action needed:

ensure robust risk assessments are carried out that clearly identify hazards in the environment and take all necessary steps to remove these or demonstrate how the risks are managed, by 26 June 2019.

On 24 June 2019, we received a response from the provider. We found that the Notice to Improve had been appropriately met.

The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).