

# SC036740

**Nottinghamshire County Council**

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

This secure children's home is managed by a local authority. It is approved by the Department for Education to restrict children's liberty. The children's home can accommodate up to 20 children, who are aged between 10 and 17 years.

It provides accommodation for up to 12 children placed by the Youth Custody Service and has up to eight places for children accommodated under section 25 of the Children Act 1989.

Admission of any young person under section 25 of the Children Act 1989 who is under 13 years of age requires the approval of the Secretary of State.

The commissioning of health services in this home is the statutory responsibility of NHS England under the Health and Social Care Act 2012. Education is provided on-site.

The manager has been registered with Ofsted since May 2018.

**Inspection date:** 18 July 2019

## **This monitoring visit**

Ofsted inspected this home on 25 and 26 June 2019 and judged the service to be inadequate. As a result of this inspection, Ofsted served four compliance notices on 08 July 2019.

The purpose of this monitoring inspection is to review the progress made against one of these compliance notices. This compliance notice relates to medication management.

Leaders and managers have worked in partnership with the on-site health team to

carry out a review of all medication management procedures. As part of this review, they have consulted with other professionals from the secure estate sector.

The review has led to a number of changes in medication management procedures. For example, shift planning now takes place in a way that gives priority to the administration of medication. Medication administration is no longer the sole responsibility of the duty manager who was often distracted by other responsibilities during this activity.

Managers are carrying out regular observations of the staff when they are completing medication-related tasks. In addition, managers are using a series of competency assessment tools to complete assessments of staff knowledge and practice. The findings from these assessments are to be used to develop a more relevant medication training package.

The health team continues to audit medication administration records on a regular basis. Team members are working closely with managers to explore ways of making these records easier for staff to use.

Due to the short period of time since the full inspection, it is difficult to assess the long-term impact of these changes. However, the steps taken so far provide a strong platform on which to sustain improvement in this area.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
25/06/2019	Full	Inadequate
11/12/2018	Interim	Sustained effectiveness
17/07/2018	Full	Good
08/03/2018	Interim	Declined in effectiveness

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The quality and purpose of care standard is that children receive care from staff who—</p> <p>understand the children's home's overall aims and the outcomes it seeks to achieve for children;</p> <p>use this understanding to deliver care that meets children's needs and supports them to fulfil their potential.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure that staff—</p> <p>protect and promote each child's welfare;</p> <p>treat each child with dignity and respect.</p> <p>(Regulation 6 (1)(a)(b)(2)(b)(i)(ii)(iii))</p> <p>Specifically, ensure that children are helped to maintain a clean, tidy and safe bedroom that is suitably equipped to meet their individual needs.</p>	07/08/2019
<p>*The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child;</p> <p>have the skills to identify and act upon signs that a child is at risk of harm;</p>	07/08/2019

that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm;

that the premises used for the purposes of the home are designed, furnished and maintained so as to protect each child from avoidable hazards to the child's health.

(Regulation 12 (1)(2)(a)(i)(iii)(b)(d))

Specifically, ensure that staff have enough knowledge of each child's needs, behaviours, risks and vulnerabilities, as outlined in the child's individual plans, and that staff follow these plans to promote each child's safety, routinely assessing the environment and removing any items that pose a risk to children.

\*The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—

helps children aspire to fulfil their potential; and

promotes their welfare.

In particular, the standard in paragraph (1) requires the registered person to—

lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose;

ensure that staff work as a team where appropriate;

ensure that the home has sufficient staff to provide care for each child;

ensure that staff have the experience, qualifications and skills to meet the needs of each child;

use monitoring and review systems to make continuous improvements in the quality of care provided in the home.

(Regulation 13 (1)(a)(b)(2)(a)(b)(d)(e)(h))

Specifically, ensure that children are cared for by enough staff who are suitably deployed to meet each child's known and emerging needs. These staff should understand children's plans and have the necessary training to meet each child's individual

07/08/2019

<p>needs, including those of children who display sexualised and sexually harmful behaviour.</p> <p>Managers should review and improve all aspects of monitoring activity and ensure that these systems are sufficiently robust to identify and address shortfalls.</p>	
<p>*The registered person must ensure that—</p> <p>within 24 hours of the use of a measure of control, discipline or restraint in relation to a child in the home, a record is made which includes—</p> <p>the name of the child;</p> <p>details of the child’s behaviour leading to the use of the measure;</p> <p>the date, time and location of the use of the measure;</p> <p>a description of the measure and its duration;</p> <p>details of any methods used or steps taken to avoid the need to use the measure;</p> <p>the name of the person who used the measure (“the user”), and of any other person present when the measure was used;</p> <p>the effectiveness and any consequences of the use of the measure; and</p> <p>a description of any injury to the child or any other person, and any medical treatment administered, as a result of the measure.</p> <p>(Regulation 35 (3)(a)(i-viii))</p> <p>Specifically, ensure that all records of control, discipline and restraint are sufficiently detailed, that these records are subject to management evaluation and that a written record of the manager’s evaluation of the effectiveness of the measure is maintained.</p>	<p>07/08/2019</p>
<p>The registered person must notify HMCI and each other relevant person without delay if—</p> <p>there is any other incident relating to a child which the registered person considers to be serious.</p>	<p>07/08/2019</p>

(Regulation 40 (4)(e))	
<p>The registered person must supply to HMCI a copy of the quality of care review report within 28 days of the date on which the quality of care review is completed.</p> <p>(Regulation 45 (4)(a))</p>	07/08/2019
* These requirements are subject to a compliance notice.	

## Recommendations

- The ethos of the home should support each child to learn. ('Guide to the children's homes regulations including the quality standards', page 29, paragraph 5.18)

Specifically, leaders, managers and staff in the home should support the development of children's social and personal skills, identifying their needs and targeting the improvement in these areas for development, ensuring that these skills are recognised as valuable outcomes by children during their time at the home.

## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## Children's home details

**Unique reference number:** SC036740

**Provision sub-type:** Secure unit

**Registered provider:** Nottinghamshire County Council

**Registered provider address:** Nottinghamshire County Council, County Hall, Loughborough Road, West Bridgford, Nottingham NG2 7QP

**Responsible individual:** Devon Allen

**Registered manager:** Paul Thomas

## Inspectors

Paul Scott, social care inspector

Mrs Moriarty, social care inspector

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