

# 1234990

## **The Percy Hedley Foundation**

Monitoring visit

Inspected under the social care common inspection framework

### **Information about this children's home**

The children's home provides care and accommodation for up to 14 children or young people who may have physical disabilities, learning disabilities and/or a sensory impairment. The accommodation consists of a residential unit and a three-bedroom cottage. A private provider operates the home. There is no registered manager in post.

**Inspection date:** 23 July 2019

### **This monitoring visit**

This children's home was judged inadequate at the full inspection which was carried out on 12 and 13 June 2019. The purpose of this monitoring visit was to inspect and review two compliance notices and a notice restricting the accommodation of children and young people.

The provider has invested in delivering good-quality staff training, which has improved the healthcare outcomes of the children and young people.

Better organised staff rosters, and increased staffing levels, have resulted in there being enough suitably trained and experienced staff to meet the needs of the children and young people, who have complex healthcare needs.

As a result of the staff taking the steps listed in the second compliance notice, the children and young people are better safeguarded. Leaders and managers have focused on improving risk management to protect the children, young people and staff.

Improved written risk assessments clearly set out known risks and describe how these will be minimised. The staff understand the importance of good risk management to keep the children and young people safe, and they are confidently implementing positive risk-reducing strategies.

The staff are recording when a child or young person has an accident, noting any injuries. The improvements in recording allow the leaders and managers to closely monitor these events to ensure that suitable risk management strategies are implemented. This monitoring of risk reduces the likelihood of further accidental injuries. This promotes the children's and young people's safety.

A review took place following the visit which confirmed that the steps in both compliance notices had been completed. Due to the progress and improvements made since the last inspection, the grounds which led to the restriction notice no longer apply and the restriction has been lifted.

A further unannounced monitoring visit will take place to review a remaining compliance notice and the requirements listed below.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
12/06/2019	Full	Inadequate
01/08/2018	Full	Requires improvement to be good
22/05/2018	Interim	Declined in effectiveness
14/06/2017	Full	Outstanding

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The health and well-being standard is that children receive advice, services and support in relation to their health and well-being.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure that staff help each child to—</p> <p>achieve the health and well-being outcomes that are recorded in the child's relevant plans; and</p> <p>understand and develop skills to promote the child's well-being. (Regulation 10(1)(b), (2)(ii)(iv))</p>	02/09/2019
<p>*The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p> <p>promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose;</p> <p>ensure that staff work as a team where appropriate;</p> <p>ensure that the home's workforce provides continuity of care to each child;</p> <p>ensure that the staff have the experience, qualifications and skills to meet the needs of each child;</p> <p>ensure that the home has sufficient staff to provide care for each child;</p> <p>ensure that the home's workforce provides continuity of care</p>	02/09/2019

<p>to each child; and</p> <p>understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home. (Regulation 13(1)(b)(2)(a)(b)(c)(d)(e)(f))</p>	
<p>The registered person may only—</p> <p>employ an individual to work at the children’s home; or</p> <p>if an individual is employed by a person other than the registered person to work at the home in a position in which the individual may have regular contact with children, allow that individual to work at the home,</p> <p>if the individual satisfies the requirements in paragraph (3).</p> <p>The requirements are that—</p> <p>the individual has the appropriate experience, qualification and skills for the work that the individual is to perform. (Regulation 32(2), (3)(b))</p>	<p>02/09/2019</p>

\*This requirement is subject to a compliance notice.

## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## Children's home details

**Unique reference number:** 1234990

**Provision sub-type:** Children's home

**Registered provider:** The Percy Hedley Foundation

**Registered provider address:** Percy Hedley School, Forest Hall, Newcastle Upon Tyne NE12 8YY

**Responsible individual:** Ann-Marie Watts

**Registered manager:** Post vacant

## Inspector

Debbie White: social care inspector

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