

Complaint about childcare provision

Ref: 253395/4264073

Date: 6 August 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 24 June 2019 we received concerns that indicated this provider may not be meeting some of these requirements. We visited the setting and found that they had not met the following:

Ensure that children are adequately supervised at all times.

However, prior to Ofsted's involvement, the setting had undertaken a thorough review and taken appropriate action to ensure all requirements were met. Therefore no action was required at the time Ofsted visited.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).