

Complaint about childcare provision

Ref: EY500956/4261222

Date: 1 August 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at

www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 20 June 2019 we received concerns that this provider was not meeting the requirements. We have issued a welfare requirement notice. This is a legal notice that requires the provider to take the action below within the timescale set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Action to be taken by 15 June 2019:

take reasonable steps to ensure that children are kept safe and are not exposed to potential risks, this is with particular regard to dogs around the children

ensure that a written record is kept, of all accidents, incidents and the injuries that occur, including what first aid treatment was administered

We are satisfied with the action the provider has taken. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our

investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).