

Complaint about childcare provision

Ref: EY424495/4259894

Date: 8 July 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 12 June 2019, we received concerns that this provider was not meeting some of these requirements. On 20 June 2019, we visited the provider to assess whether the provider was meeting the requirements.

Following our visit, we served the provider with a Welfare Requirements Notice. This is a legal notice that requires the provider to take the action below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Action needed by 9 August 2019:

obtain and maintain a relevant first aid qualification that includes paediatric first aid training for young children and babies.

The action has since been met.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).