

Complaint about childcare provision

Ref: 120371/4270874

Date: 12 July 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 2 July 2019, we received concerns. On 12 July 2019, we completed an unannounced visit and issued a notice to improve that requires the provider to take the action below within the timescales set out.

Actions needed:

develop a more secure knowledge of liaising with local statutory children's services agencies, and with the Local Safeguarding Children's Board, by 19 July 2019.

The provider took appropriate action to meet the requirements and remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).