

## **Compliance action taken for childcare provision**

Ref: EY309106/4254116

Date: 11 July 2019

### **Summary of outcome**

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 5 June 2019 we inspected the provider and found that they were not meeting some of these requirements. We have served a Welfare Requirements Notice. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed:

implement an effective risk assessment to help ensure that all areas of the nursery continually remain safe and secure for children's use, by 2 July 2019

ensure staff maintain good hygiene routines to help minimise the risk of cross infection, especially when working with babies and young children, 2 July 2019

provide staff with effective supervision and support to improve their teaching practice, including their use of assessments and planning that caters for children's development needs and abilities, 2 July 2019

take prompt action to ensure that no unauthorised persons can enter the nursery, by 2 July 2019

implement an effective safeguarding policy, in particular to ensure child protection concerns are acted upon, and maintain accurate records, by 2 July 2019

maintain effective vetting and recruitment systems, specifically make sure checks are comprehensively completed to help ensure that staff are and remain suitable to work with children, 2 July 2019

develop an effective key person system to help staff form successful relationships with parents to aid a consistent approach and support children's emotional well-being, by 2 July 2019

improve partnership working with other settings children attend to help support continuity of care and learning, by 2 July 2019

ensure parents are aware of the complaints policy and the procedures to follow if they should have any concerns, by 2 July 2019

On 7 June 2019 we received further concerns that this provider was not meeting some of these requirements. On 3 July 2019 we conducted an unannounced visit and found that they had taken the appropriate action to meet the Welfare Requirements Notice. However, we have served a notice to improve that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed:

record and maintain a written record of any complaints and their outcome, as required, by 5 August 2019

gain a secure understanding of notifiable events to Ofsted, by 5 August 2019

On 23 July 2019 we received a written response from the provider and found that they had taken the appropriate action to meet the notice to improve.

The provider is still registered with Ofsted.