

Complaint about childcare provision

Ref: EY536849/4275463

Date: 25 July 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2

If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 1 July 2019, 2 July 2019 and 3 July 2019 we received concerns that this provider was not meeting some of these requirements.

On 22 July 2019 we visited the provider and have served a notice to improve that asks the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

Actions needed by 12 August 2019:

implement effective procedures for risk assessment to ensure any potential hazards to children are identified and removed to keep children safe;

ensure that the required documentation is held about each person working on the premises, which includes their name, home address and telephone number.

The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).