

# 1241407

## **Evergreen Children's Home Limited**

Monitoring visit

Inspected under the social care common inspection framework

### **Information about this children's home**

This home is owned by a private company. It is registered to provide care and accommodation for up to three young people who may have social and/or emotional difficulties.

The home has been without a registered manager since January 2018. The current manager was appointed on 6 May 2019. He has made an application to register with Ofsted.

**Inspection date:** 4 July 2019

### **This monitoring visit**

Ofsted judged the home to be inadequate at the last full inspection on 8 and 9 April 2019. A restriction of accommodation notice was issued on 15 April 2019 to prevent any new young people from being admitted to the home for up to a period of 12 weeks. In addition, three compliance notices were raised as a result of the inspection.

A monitoring inspection was completed on 23 May 2019 to review the action taken by the provider to meet the three compliance notices raised at the full inspection in April 2019. At this time, the inspector found that, while some progress had been made, the three compliance notices remained unmet and the decision was made to reissue all three compliance notices.

At this monitoring inspection, the inspector found that the provider has now made significant progress. Risk assessments are now up to date, and staff are using these assessments to manage and reduce young people's presenting risks. Staff have received training on the home's child protection policy and now have a better understanding of young people's behaviour. In addition, all staff have now had all their key training brought up to date.

Managers have now ensured that new staff receive an induction to the home, and staff's progress and performance is reviewed across their probation period. All staff have a development plan in place and are receiving regular supervision. While there

had been no safeguarding incidents, the manager has responded promptly when a young person has made a complaint against a member of staff.

As a result of this inspection, the provider has now demonstrated that it has met all three compliance notices. This has resulted in the regulator deciding to allow the restriction of the accommodation notice to lapse on 7 July 2019. This means that, from this date, there is no longer a restriction in place to stop the admissions of new young people to the home.

All remaining requirements will be reviewed at a future inspection.

## **Recent inspection history**

Inspection date	Inspection type	Inspection judgement
08/04/2019	Full	Inadequate
30/11/2018	Interim	Declined in effectiveness
26/06/2018	Full	Good
16/03/2018	Interim	Declined in effectiveness

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The quality and purpose of care standard is that children receive care from staff who help each child to develop resilience and skills that prepare the child to return home, to live in a new placement or to live independently as an adult.</p> <p>In particular, the standard in paragraph (1) requires the registered person—</p> <p>to ensure that the premises used for the purposes of the home are designed and furnished so as to meet the needs of each child; and enable each child to participate in the daily life of the home. (Regulation 6(2)(b)(vi)(c)(i)(ii))</p>	22/07/2019
<p>The children's views, wishes and feelings standard is that children receive care from staff who—</p> <p>develop positive relationships with them; engage with them; and take their views, wishes and feelings into account in relation to matters affecting the children's care and welfare and their lives.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure that staff regularly consult children, and seek their feedback, about the quality of the home's care. (Regulation 7(1)(a)(b)(c)(2)(a)(iv))</p>	22/07/2019
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure that staff—</p> <p>assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child; help each child to understand how to keep safe; have the skills to identify and act upon signs that a child is at risk of harm; manage relationships between children to prevent them from harming each other; understand the roles and responsibilities in relation to protecting children that are assigned to them by the</p>	22/07/2019

registered person; take effective action whenever there is a serious concern about a child's welfare; and are familiar with, and act in accordance with, the home's child protection policies. (Regulation 12(1)(2)(a)(i)(ii)(iii)(iv)(v)(vi)(vii))	
<p>The care planning standard is that children receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that children are admitted to the home only if their needs are within the range of needs of children for whom it is intended that the home is to provide care and accommodation, as set out in the home's statement of purpose. (Regulation 14(1)(a)(b)(2)(a))</p>	22/07/2019
<p>The care planning standard is that children receive effectively planned care in or through the children's home; and have a positive experience of arriving at or moving on from the home.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff help each child to access and contribute to the records kept by the registered person in relation to the child. (Regulation 14(1)(a)(b)(2)(f))</p>	22/07/2019
<p>The registered person must notify HMCI and each other relevant person without delay if—</p> <p>a child is involved in or subject to, or is suspected of being involved in or subject to, sexual exploitation; an incident requiring police involvement occurs in relation to a child which the registered person considers to be serious; there is an allegation of abuse against the home or a person working there; a child protection enquiry involving a child is instigated or concludes (in which case, the notification must include the outcome of the child protection enquiry); or there is any other incident relating to a child which the registered person considers to be serious. (Regulation 40(4)(a)(b)(c)(d)(i)(ii)(e))</p>	22/07/2019
<p>The registered person must—</p> <p>review the appropriateness and suitability of the location of the premises used for the purposes of the children's home at least once in each calendar year taking into account the requirement in regulation 12(2)(c) (the protection of children standard).</p>	22/07/2019

When conducting the review, the registered person must consult, and take into account the views of, each relevant person. (Regulation 46(1)(2))	
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## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## Children's home details

**Unique reference number:** 1241407

**Provision sub-type:** Children's home

**Registered provider:** Evergreen Children's Home Limited

**Registered provider address:** Fairgate House, 205 Kings Road, Tyseley, Birmingham B11 2AA

**Responsible individual:** Philip Elson

**Registered manager:** Post vacant

## Inspector

Debbie Holder, social care inspector

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