

Complaint about childcare provision

Ref: EY541306/4262128

Date: 18 July 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 19 June 2019, the provider notified us of a significant event. We also received information on 26 June 2019 that suggested that the childminder was not meeting some of the requirements. We visited the provider on 4 July 2019 and found the provider was not meeting one of the requirements. We served a notice of action to improve that requires the provider to take the action below within the timescales set out. The provider will be able to give parents further information about this. On 18 July 2019, the provider notified us of the effective action they had taken to address the weakness. The provider is still registered with Ofsted.

Actions needed:

ensure that when risks are identified, swift action is taken to reduce or remove any ongoing risk for children

16 July 2019

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).