

## **Complaint about childcare provision**

Ref: EY454436/4249412

Date: 17 July 2019

### **Summary of outcome**

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 6, 7 June and 3 July 2019 we received complaints. The information received raised concerns that this provider was not meeting some of these requirements.

We found the provider had failed to notify Ofsted of a significant event that may impact on the suitability of persons working on the premises. This is a requirement of registration. We took no further action as the provider is now clear on the requirement to notify Ofsted of such events in the future.

### **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).