

## **Complaint about childcare provision**

Ref: EY218007/4264327

Date: 15 July 2019

### **Summary of outcome**

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 21 June 2019 we received concerns that this provider was not meeting some of these requirements. We undertook an unannounced visit on 28 June 2019 and this led to the provider immediately closing the nursery. The provider will need to notify us if they intend to re open the nursery. We will continue to monitor the nursery. The provider remains registered with Ofsted.

### **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).