

Arriva London North Limited

Monitoring visit report

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Name of lead inspector: Steve Lambert, Her Majesty's Inspector

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Type of provider: Employer provider

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Monitoring visit: main findings

Context and focus of visit

From March 2019, Ofsted undertook to carry out monitoring visits to all newly directly funded providers of adult learning provision which began to be funded from August 2017 or after by the Education and Skills Funding Agency. This monitoring visit was undertaken as part of those arrangements and as outlined in the 'Further education and skills inspection handbook', especially the sections entitled 'Monitoring visits to providers that are newly directly funded to deliver apprenticeship training provision' and 'Monitoring visits'. The focus of these visits is on the themes set out below.

Arriva North London Limited (Ltd) is part of Arriva UK Bus. Arriva North London Ltd provides engineering apprenticeship training. Currently, 68 apprentices study level 3 bus and coach engineering technician standards apprenticeships. Apprentices undertake two weeks of intensive off-the-job training every eight weeks. Arriva North London Ltd started their own apprenticeship training, funded through the apprenticeship levy, in September 2017.

Themes

How much progress have leaders and managers made in ensuring that effective safeguarding arrangements are in place? Reasonable progress

Leaders and managers have taken swift action to rectify the concerns raised at the previous monitoring visit. Apprentices no longer stay in private accommodation during their off-the-job training and all apprentices who stay in a local hotel have a chaperone. Leaders and managers now place a high priority on safeguarding apprentices. They have suitable policies and procedures in place, including in respect of the 'Prevent' duty. These outline in detail the risks learners may face but do not state well enough what action staff should take. All staff are trained in safeguarding and the 'Prevent' duty. The designated safeguarding lead has completed appropriate training to be effective in their role.

Apprentices receive good safeguarding information. They know how to keep themselves safe, including online, and how to report concerns. They have a good understanding of health and safety in relation to themselves and when working on buses. Apprentices have an appropriate understanding of the dangers of radicalisation and extremism.

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