

Complaint about childcare provision

Ref: EY450725/4266238

Date: 8 July 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at

www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. We received concerns that this provider was not meeting some of these requirements. In addition, the provider notified us of an incident. We visited the setting and found that a child had left the premises unsupervised. The provider has immediately taken action to ensure this cannot happen again and put systems in place which all staff will follow. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).