

Complaint about childcare provision

Ref: 105132/4272012

Date: 8 July 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 3 July 2019 we received information that indicated the provider may not be meeting requirements. We carried out an unannounced visit to the provider on 4 July 2019 and found that the provider had failed to notify Ofsted of a significant change to their health. The provider chose to resign their registration before Ofsted was able to make further enquiries. The provider is no longer registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).