

Complaint about childcare provision

Ref: EY548569/4148972

Date: 4 July 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework-2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 21 June 2019, we received a concern. We conducted an unannounced visit to the provider. Although not part of the original concern we have issued a notice to improve. This is a notice that requires the provider to take the action below within in the timescales set out.

Action required by 15 July 2019:

take all reasonable steps to ensure children are not exposed to risks and demonstrate how risks are managed; specifically, the access to the side of the property.

The provider has since responded and we are satisfied with the action taken.

The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).