

## **Compliance action taken for childcare provision**

Ref: 119299/4203699

Date: 29 May 2019

### **Summary of outcome**

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework-2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework-2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 11 April 2019, we received a notification from the provider that a child managed to leave the premises without staff knowing. The notification means the provider met their legal duty to inform Ofsted of a significant event within the prescribed timescale. On 24 April 2019 we carried out an unannounced visit. We found that the provider was not meeting some of these requirements. We served a notice to improve. This is a legal notice that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this.

We issued a notice to improve that asked the provider to take action by 13 May 2019:

take all reasonable steps to ensure children are not exposed to risks and demonstrate how risks are managed; specifically, the procedures in place for the arrival and collection of children

take all necessary measure to minimise any risk to the health or safety of the children

improve procedures to ensure that children can not leave the premises unsupervised

provide appropriate supervision opportunities for staff to discuss any issues; particularly concerning children's development or well-being, including child protection concerns

put in place effective arrangements to obtain relevant information, specifically, the telephone number for parents and/or carers to contact in an emergency

improve arrangements to support children with Special Educational Needs and/or Disabilities

maintain records and obtain and share information with parents and carers, and other professionals working with the child to ensure the safe and efficient management of the setting and to help ensure the needs of all children are met.

On 22 May 2019, we received an action response letter. We found that the Notice to

Improve had been met appropriately.

The provider remains registered with Ofsted.

### **Publication of compliance action**

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the Early years compliance handbook which can be found here at [www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted](http://www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted).