

## **Complaint about childcare provision**

Ref: EY446224/4233730

Date: 28 June 2019

### **Summary of outcome**

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 21 May 2019, we received concerns that this provider was not meeting some of these requirements. The provider will be able to give parents further information about this.

We conducted an unannounced visit to the kindergarten and found that there had been a breach in requirements relating to risk assessments and outings. The provider had already taken action to ensure the good health and safety of children during outdoor play.

We are satisfied with the action taken by the provider. The provider remains registered with Ofsted.

### **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).