

Complaint about childcare provision

Ref: 254601/4220966

Date: 28 June 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 7 May 2019 the provider notified us of a significant incident which raised concern that they were not meeting some of these requirements. The notification means that the provider met their legal responsibility as set out in the early years foundation stage welfare requirements to notify Ofsted of a significant event that may affect their suitability to provide childcare. The provider has since taken action to comply with breaches in requirement relating to premises security, risk assessment and supervision of children so as to prevent a recurrence of a similar incident in the future. Ofsted is satisfied with the action taken by the provider. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).