

## **Complaint about childcare provision**

Ref: 154706/4243531

Date: 14 June 2019

### **Summary of outcome**

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 31 May 2019 we received concerns that this provider was not meeting some of these requirements. We visited on 10 June 2019 and issued a notice to improve that requires the provider to complete the actions below. The provider will be able to give parents further information about this. The provider has completed the actions listed below as required and remains registered with Ofsted.

Actions to be completed by 28 June 2019:-

complete a daily record of the names of the children being cared for on the premises and their hours of attendance

take effective steps to ensure the safety of all children by identifying and taking action to minimise potential risks or hazards.

### **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).