

# 1240936

**Meadows Care Ltd**

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

A private company owns this home. It is operated under a contract with a large children's trust. It is registered to provide care and accommodation for up to three children who may have experienced trauma, placement breakdown and/or family breakdown.

**Inspection date:** 24 May 2019

## **This monitoring visit**

Ofsted undertook an interim inspection at the home on 7 March 2019. The inspector identified serious failings. At that time, children were not safe in the home because of poor arrangements to manage risk. Following this interim inspection, Ofsted suspended the registration in respect of this home on 8 March 2019.

There are no children currently living in the home. The service has complied with this condition of the notice of suspension.

The registered provider completed an internal investigation to review the circumstances that led to the declined effectiveness of the home between the full and interim inspections. Through this process, senior managers identified areas of poor practice relating to the actions and inactions of managers and staff. The registered provider has taken action to address these practice shortfalls.

The organisation has now appointed a new manager and recruited a full staff team for this home. All staff have completed appropriate training for their role. This includes courses relating to safeguarding, child protection including when children go missing from the home, the assessment and management of children's risks and physical restraint incorporating de-escalation techniques. This will help them to respond to and meet children's needs.

The notice of suspension in respect of this home will end on Friday 31 May 2019.

Ofsted will continue to inspect this service in line with the social care common inspection framework, and assess steps taken by the organisation to address the remainder of the requirements raised at the interim inspection in March 2019. The provider is implementing new systems and processes that will help managers to monitor the service and assess the impact of the quality of care provided to young people. The effectiveness of these systems will be reviewed at the next inspection.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
07/03/2019	Interim	Declined in effectiveness
23/05/2018	Full	Requires improvement to be good
02/11/2017	Interim	Sustained effectiveness
13/06/2017	Full	Requires improvement to be good

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child;</p> <p>have the skills to identify and act upon signs that a child is at risk of harm;</p> <p>manage relationships between children to prevent them from harming each other;</p> <p>understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person;</p> <p>take effective action whenever there is a serious concern about a child's welfare; and</p> <p>are familiar with, and act in accordance with, the home's child protection policies;</p> <p>that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm;</p> <p>that the effectiveness of the home's child protection policies is monitored regularly. (Regulation 12(1)(2)(a)(i)(iii)(iv)(v)(vi)(vii)(b)(e))</p>	22/04/2019
The leadership and management standard is that the	22/04/2019

<p>registered person enables, inspires and leads a culture in relation to the children's home that—</p> <p>helps children aspire to fulfil their potential; and promotes their welfare.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>lead and manage the home in a way that is consistent with the approach and ethos, and delivers the outcomes, set out in the home's statement of purpose;</p> <p>ensure that staff work as a team where appropriate;</p> <p>ensure that staff have the experience, qualifications and skills to meet the needs of each child;</p> <p>ensure that the home has sufficient staff to provide care for each child;</p> <p>ensure that the home's workforce provides continuity of care to each child;</p> <p>understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home. (Regulation 13(1)(a)(b)(2)(a)(b)(c)(d)(e))</p>	
<p>The care planning standard is that children—</p> <p>receive effectively planned care in or through the children's home.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that the child's placing authority is contacted, and a review of that child's relevant plans is requested, if—</p> <p>the registered person considers that the child is at risk of harm or has concerns that the care provided for the child is inadequate to meet the child's needs. (Regulation 14(1)(a)(2)(e)(i))</p>	22/04/2019
<p>The registered person must—</p> <p>ensure that each employee completes an appropriate</p>	22/04/2019

induction. (Regulation 33(1)(a))	
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## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## Children's home details

**Unique reference number:** 1240936

**Provision sub-type:** children's home

**Registered provider:** Meadows Care Ltd

**Registered provider address:** Egerton House, Wardle Road, Rochdale OL12 9EN

**Responsible individual:** Niel Shelmerdine

**Registered manager:** Samantha Goodrickmeech

## Inspector

Jo Stephenson, social care inspector

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