

## **Complaint about childcare provision**

Ref: EY103096/C324720

Date: 12 June 2019

## **Summary of outcome**

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at <a href="https://www.gov.uk/government/publications/early-years-foundation-stage-framework--2">www.gov.uk/government/publications/early-years-foundation-stage-framework--2</a>. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 31 July 2017 we received concerns that this childminder was not meeting some of these requirements.

We took steps to cancel the childminder's registration. The childminder appealed to an independent external tribunal, the Health, Education and Social Care First-tier Tribunal and it did not uphold the appeal. The childminder's registration is therefore cancelled.

## **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the <u>Concerns and complaints about childminders and childcare providers leaflet</u>.