

Complaint about childcare provision

Ref: 204386/4235360

Date: 6 June 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2.

If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 23 May 2019, we received concerns that a child was able to leave the premises unsupervised. Following this incident, we visited the premises and found the provider had taken immediate and effective action to meet the legal requirements. The provider made changes to further secure the premises and also changes were made to practice and procedures. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).