

Complaint about childcare provision

Ref: EY377818/4222503

Date: 15 May 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework-2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 29 April 2019, we received a concern. We conducted an unannounced visit to the provider. We have served a welfare requirements notice. This is a legal notice that requires the provider to take the actions below within in the timescales set out. The provider will be able to give parents further information about this.

Action required by 17 May 2019:

ensure all risks and hazards to children's safety are identified, removed or minimised, specifically in relation to how car seats are used with young babies.

The provider demonstrated they are meeting the requirements. We are satisfied with the action taken by the provider, who remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and](#)

[complaints about childminders and childcare providers leaflet.](#)