

## **Complaint about childcare provision**

Ref: 2500553/4183330

Date: 4 June 2019

### **Summary of outcome**

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at [www.gov.uk/government/publications/early-years-foundation-stage-framework--2](http://www.gov.uk/government/publications/early-years-foundation-stage-framework--2). If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 19th March 2019 we received concerns that this provider was not meeting some of these requirements. We have sent a notice to improve to take the action below by the 28th May 2019. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.'

Action needed

ensure the relevant adult to child ratio requirements are consistently met.

### **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).