

Compliance action taken for childcare provision

Ref: EY279099/4129774

Date: 29 May 2019

Summary of outcome

On 17th January 2019, we received a complaint that raised concerns that raised concerns about safeguarding practice at the setting. We needed to investigate this concern to see whether the setting was meeting the Early Years Foundation Stage welfare requirements relating to; 'child protection'; 'staff qualifications, training, support and skills'; 'supervision'; 'risk assessment' and 'complaints. We do not investigate to prove or disprove a complaint, but we look into the information we receive to see if the provider is meeting all legal requirements.

On 29th January 2019 we carried out an unannounced visit to the nursery and found that staff were not following correct safeguarding procedures. Following our investigation we issued a welfare requirements notice which required the provider to: ensure that managers and staff recognise signs of possible abuse and neglect at the earliest opportunity, and respond in a timely and appropriate way; ensure staff with lead responsibility for safeguarding and all staff working with children are well informed about specific safeguarding issues regarding children and families, so that any concerns about a child's welfare are promptly identified, understood and responded to appropriately and improve the monitoring of staff practice and implementation of the nursery safeguarding policies to ensure these are in line with Local Safeguarding Children Board procedures and are rigorously applied, in order to protect children.

On 07 March we carried out an unannounced visit to monitor the actions set in the welfare requirements notice and found that all actions within the notices had been met.

The provider remains registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our



responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.