

# 1231311

## **Cove Care – Residential Limited**

Monitoring visit

Inspected under the social care common inspection framework

### **Information about this children’s home**

This home is registered to provide care and accommodation for up to three young people who have complex needs. The organisation states that it ‘offers particular expertise in looking after young people with suspected and enduring mental health needs’. The organisation offers young people support from a variety of therapeutic staff. A private company runs this home. The manager has been registered with Ofsted since July 2018.

**Inspection date:** 25 April 2019

### **This monitoring visit**

This home was judged declined in effectiveness at the interim inspection conducted on 20 March 2019. Following the inspection, the home was served with two compliance notices. These related to shortfalls in education and in leadership and management.

This monitoring inspection looked at the progress made against the two compliance notices and requirements raised at the interim inspection. The recommendation raised at the interim inspection was not examined and will be reviewed at the home’s next inspection.

The two compliance notices have been met.

The manager has effectively challenged local authorities to ensure that those children not in full-time education are in receipt of suitable alternative education provision. Structures are now in place to ensure that children are supported to engage in constructive activity during the school day.

Since the last inspection, the registered manager is now providing more challenge and oversight of the quality of care that young people receive.

Staff now complete restraint records appropriately, and there have also been improvements in the recording of incidents of children's rooms being searched. The manager has developed systems to allow her good oversight of such records and to enable her to evaluate and improve staff practice.

Despite the good progress, there are still some shortfalls identified at this monitoring inspection. The manager has not devised an effective system to ensure that the monitoring of health and safety checks is adequately conducted. For example, she does not ensure that staff record details about the safe storage of sharp knives, so it is not clear whether this is managed well. As a result, children's safety may be compromised.

Children's health plans are still not adequately completed with up-to-date and relevant health information. One child's health plan does not clearly reflect her health and medication requirements.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
20/03/2019	Interim	Declined in effectiveness
30/07/2018	Full	Requires improvement to be good
05/03/2018	Interim	Sustained effectiveness
19/09/2017	Full	Requires improvement to be good

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure-</p> <p>the home's day-to-day care is arranged and delivered so as</p>	31/05/2019

<p>to keep each child safe and to protect each child effectively from harm (Regulation 12 (1)(2)(b))</p> <p>In particular, ensure that regular health and safety checks are completed.</p>	
<p>The registered person must maintain records (“case records”) for each child, which include the information and documents listed in Schedule 3 in relation to each child; are kept up to date. (Regulation 36 (1)(a)(b))</p> <p>This is specifically in relation to young people’s health plans.</p>	<p>31/05/2019</p>

## Recommendations

- Ensure that any sanctions used to address poor behaviour are restorative in nature, to help children recognise the impact of their behaviour on themselves, other children, the staff caring for them and the wider community. (‘Guide to the children’s homes regulations including the quality standards’, page 46, paragraph 9.38)

## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children’s home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## Children’s home details

**Unique reference number:** 1231311

**Provision sub-type:** Children’s home

**Registered provider:** Cove Care – Residential Limited

**Registered provider address:** 16 Waterloo Road, Wolverhampton, West Midlands WV1 4BL

**Responsible individual:** Rachel Oliver

**Registered manager:** Colleen Davies Jones

## Inspector

Sue Young, social care inspector

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