

Complaint about childcare provision

Ref: 140406/4183892

Date: 7 May 2019

Summary of outcome

'All early year's providers must meet the legal requirements in the 'Statutory framework for the early year's foundation stage', which you can find at <https://www.gov.uk/government/publications/early-years-foundation-stage-framework> If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 18 March 2019, Ofsted received concerns that this provider was not meeting some of these requirements.

On 30 April 2019, we conducted an unannounced visit to the setting. Following this visit we served a notice to improve, this is a legal notice that requires the provider to address the action set out below:

ensure that all reasonable steps are taken to ensure that children in your care are not exposed to risks, this specifically refers to the positioning of furniture on the roof terrace that could assist children in climbing and falling from a great height.

We set a completion date of 14 May 2019 for this action to be met. The provider will be able to give parents further information about these matters.

We have received an appropriate response from the provider which demonstrates that requirements are met.

The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).

