

## **Complaint about childcare provision**

Ref: EY430323/4214774

Date: 10 May 2019

## **Summary of outcome**

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at <a href="https://www.gov.uk/government/publications/early-years-foundation-stage-framework--2">www.gov.uk/government/publications/early-years-foundation-stage-framework--2</a>. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 29 April 2019, the provider notified us of a significant event. The notification means that the provider met their legal responsibility as set out in the early years foundation stage welfare requirements to notify Ofsted of any significant events that may affect the suitability of the provider. We visited the setting and have discussed the information with the provider. As a result, we are satisfied that they remain suitable for registration.

The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

## **Publication of complaints**

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the <u>Concerns and complaints about childminders and childcare providers leaflet</u>.