

Complaint about childcare provision

Ref: EY427876/4219008

Date: 10 May 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 3 May 2019 we received concerns that this provider was not meeting some of these requirements. A visit was carried out which found that those requirements linked to the concern raised are being met. However, we also found that the provider had failed to notify us and follow procedures when there is a change to a director of the governing body. The provider took immediate action to address this breach. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).