

Complaint about childcare provision

Ref: EY557694/4145904

Date: 1 May 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2.

If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

At an inspection on 30 January 2019 Ofsted identified that the provider had failed to meet some of the requirements. A welfare requirements notice from the inspection was sent requiring action to be taken by 13 February 2019. This is a legal notice that requires the provider to take actions within the timescale set out. The provider will be able to give parents more information about this.

On 30 April 2019 a compliance visit was undertaken due to concerns raised following the early year's inspection. During this visit, the provider was found to have met the actions raised in the welfare requirements notice. The provider remains registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).