

Compliance action taken for childcare provision

Ref: EY280060/4165933

Date: 22 March 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 27 February 2019 the provider notified us that on 13 February 2019 two children were left unsupervised in the corridor, due to failings in supervision and communication between staff. This notification means the provider met their legal responsibility as set out in the early years foundation stage welfare requirements to notify Ofsted of any significant event which is likely to affect the suitability of the early years provider or any person who cares for, or is in regular contact with, children on the premises.

On 19 March 2019 we carried out an unannounced visit to the setting and we found that the provider had taken prompt action to identify measures to prevent a re-occurrence. The action taken was to:

- adopt an improvement to the setting's risk assessment procedures (Risk assessment)
- improve procedures for headcounts and child supervision (Staff: child ratios)
- put a lock and safety signage on the milk kitchen door (Safety and suitability of premises, environment and equipment)
- update the relevant forms, policies, procedures and training plans. Refresher training was immediately implemented (Staff qualifications, training, support and skills).

However, during the visit we found that the intended actions have not been successfully implemented; therefore, we issued a notice to improve which asks the provider to take action. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Actions needed:

demonstrate that all reasonable steps are taken to ensure that children are not exposed to risks and have effective procedures in place to manage these risks. This must include a robust risk assessment process, to ensure the safety of children when moving between rooms in the setting, with particular regards to accessing the milk kitchen by 16 April 2019 improve procedures for training, support and induction to ensure that all staff are aware of and understand their responsibilities to follow policies and procedures, with particular regards to completing risk assessments by 16 April 2019.

We are satisfied with the action taken by the provider.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.