

1247144

Haven Care Group Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This is a privately-owned children's home. It is registered to provide care and accommodation for up to four children or young people.

Inspection date: 15 March 2019

This monitoring visit

A compliance notice was issued following the interim inspection on 22 January 2019. This was due to regulatory shortfalls related to the leadership and management of the home.

Ofsted carried out this monitoring visit to assess how effective the provider had been in promoting improvement. The requirements made at the full inspection were not monitored at this visit and will be reviewed at the forthcoming full inspection.

This visit identified that improvements have been made in relation to leadership and management arrangements.

The provider has put in place effective systems to monitor and review significant incidents in the home. This oversight will enable managers to identify concerns about young people's safety and then act promptly on those concerns.

There have been no new admissions since the last monitoring visit. However, the provider has revised the admissions process to ensure that there is clear accountability and management oversight. The changes provide an improved process for assessing the compatibility of children and young people admitted to the home.

The provider is in the process of reviewing staff training and development needs. Performance monitoring systems have improved. These improvements will ensure that day-to-day care is provided by suitably experienced and qualified staff, which

will promote the welfare of children.

There are clear arrangements in place to ensure that young people have appropriate education placements. The home's model of care intends to be more education-focused.

The provider has demonstrated clear evidence of improvement and has met the steps of the compliance notice. The progress identified at this monitoring visit will be reviewed at the next full inspection.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
22/01/2019	Interim	Declined in effectiveness
12/09/2018	Full	Good
19/12/2017	Interim	Improved effectiveness
20/06/2017	Full	Good

What does the children’s home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children’s Homes (England) Regulations 2015 and the ‘Guide to the children’s homes regulations including the quality standards’. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The children’s views, wishes and feelings standard is that children receive care from staff who—</p> <p>develop positive relationships with them;</p> <p>engage with them; and</p> <p>take their views, wishes and feelings into account in relation to matters affecting the children’s care and welfare and their lives.</p> <p>In particular, the standard in paragraph (1) requires the registered person to—</p> <p>ensure that staff provide an explanation to each child as soon as reasonably practicable after the child’s arrival about—</p> <p>what advocacy support or services are available to the child, how the child may access that support or those services and any entitlement the child may have to independent advocacy provision.</p> <p>(Regulation 7 (1)(a)(b)(c)(2)(d)(iii))</p>	<p>13/03/2019</p>
<p>The education standard is that children make measurable progress towards achieving their educational potential and are helped to do so.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <p>help each child to achieve the child’s education and training targets, as recorded in the child’s relevant plans;</p> <p>support each child’s learning and development, including helping the child to develop independent study skills and, where</p>	<p>13/03/2019</p>

<p>appropriate, helping the child to complete independent study;</p> <p>understand the barriers to learning that each child may face and take appropriate action to help the child to overcome any such barriers;</p> <p>help each child to understand the importance and value of education, learning, training and employment;</p> <p>promote opportunities for each child to learn informally;</p> <p>help a child who is excluded from school, or who is of compulsory school age but not attending school, to access educational and training support throughout the period of exclusion or non-attendance and to return to school as soon as possible;</p> <p>help each child to attend education or training in accordance with the expectations in the child's relevant plans; and</p> <p>that each child has access to appropriate equipment, facilities and resources to support the child's learning.</p> <p>(Regulation 8 (1)(2)(a)(i)(ii)(iii)(iv)(v)(vii)(viii)(ix)(x)(b))</p>	
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm.</p> <p>(Regulation 12 (1)(2)(b))</p> <p>This relates to reducing risks regarding drugs and alcohol misuse; the provision of key-work sessions; educating young people on the risk of harm; providing a consistent staff team; maintaining consistency in staff's managing of boundaries.</p>	13/03/2019
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p>	13/03/2019

<p>that the premises used for the purposes of the home are designed, furnished and maintained so as to protect each child from avoidable hazards to the child's health.</p> <p>(Regulation 12 (1)(2)(d))</p> <p>This relates to the timely repair and/or replacement of window restrictors, fire door and the cupboard used for restricted items.</p>	
<p>The care planning standard is that children— receive effectively planned care in or through the children's home; and</p> <p>have a positive experience of arriving at or moving on from the home.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that each child's relevant plans are followed.</p> <p>(Regulation 14 (1)(a)(b)(2)(c))</p>	13/03/2019
<p>Schedule 4 sets out the other information that the registered person must keep in relation to a children's home.</p> <p>The registered person must—</p> <p>maintain in the home the records in Schedule 4;</p> <p>ensure that the records are kept up to date; and</p> <p>retain the records for at least 15 years from the date of the last entry.</p> <p>(Regulation 37 (1)(2)(a)(b)(c))</p> <p>This specifically relates to the retention of staff rotas.</p>	13/03/2019

Recommendations

- The registered person should also establish whether the units completed in the candidate's original qualification have content which corresponds with the units of the Level 3 Diploma for Residential Childcare; and/or the Level 5 Diploma in Leadership and Management for Residential Childcare. They should consider the relevance of the units of any original qualifications to the care of children as described in the home's Statement of Purpose. ('Guide to the children's homes regulations including the quality standards', page 68, paragraph 1.2)
- The registered person should keep a record of the information they have considered to establish 'equivalence'. ('Guide to the children's homes regulations including the quality standards', page 68, paragraph 1.3)

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1247144

Provision sub-type: Children's home

Registered provider: Haven Care Group Limited

Registered provider address: First Floor, Unit 3, Barberry Court Parkway, Centrum One Hundred, Burton-on-Trent DE14 2UE

Responsible individual: Kashif Kiani

Registered manager: Post vacant

Inspector:

Amanda Ellis, social care inspector

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