

Compliance action taken for childcare provision

Ref: EY460316/4171595

Date: 9 April 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework-2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right.

On 4 March 2019, we received concerns that this provider was not meeting some of these requirements. At a visit on 13 March 2019 it was found that the staff, including the managers were not aware of the reporting procedures to follow should an allegation be made against a member of staff. It was found that supervision processes were not robust enough and the provider had not kept Ofsted up-to-date with changes to directors. We issued a notice to notice. This is a legal notice that requires the provider to take the actions below within the timescales set out.

- improve all staff, including managers knowledge of the safeguarding procedures to follow should an allegation be made against a member of staff

- ensure there are appropriate arrangements in place for the supervision of staff which fosters a culture of mutual support, teamwork and continuous improvement, and encourages the confidential discussion of sensitive issue

- improve knowledge and understanding of what changes Ofsted need to be notified about.

The notice to improve was monitored and the provider took immediate action.

The provider will be able to give parents further information about this.

The provider is still registered with Ofsted.

Publication of compliance action

We aim to ensure that the welfare of children and young people is protected in the services we regulate. The Childcare Act 2006 and accompanying regulations set out our responsibilities to regulate childminders and childcare providers. This includes the enforcement powers we have in relation to those registered providers who do not comply with the requirements for registration.

We publish details of any actions we take, or the childminder or childcare provider takes to bring about compliance with requirements on our website for a period of five years commencing on the date we complete our investigation.

For further information please read the Early years compliance handbook which can be found here at www.gov.uk/government/publications/early-years-provider-non-compliance-action-by-ofsted.