

# 1250902

Registered provider: Calcot Services for Children Limited

Interim inspection

Inspected under the social care common inspection framework

#### Information about this children's home

This home is registered to care for up to seven young people and is owned and managed by a private organisation. The home cares for young people who have a range of learning disabilities. The home is situated over two adjoining properties. In October 2018, the home expanded its registration from four to seven placements.

The manager was registered by Ofsted in July 2018.

**Inspection date:** 18 March 2019

**Judgement at last inspection:** outstanding

**Date of last inspection:** 19 June 2018

**Enforcement action since last inspection:** none

# This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged outstanding at the last full inspection. At this interim inspection, Ofsted judges that it has sustained effectiveness.

Ofsted conducted a monitoring visit to the home in December 2018, in response to a complaint. Three requirements and four recommendations resulted from this visit. This inspection finds that the home has addressed all of the requirements and recommendations. There are no requirements and recommendations resulting from this inspection.

Young people in the home are settled. All of the young people are engaged in full-time education, and are making progress towards individualised goals and targets.

The home's admissions process is now more rigorous. No young people have moved into

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the home since December 2018, as none of those who were referred for admission were deemed appropriate matches' Managers have revised the home's referral form. This now requires the placing authority to provide the home with all of the young person's history'.

The home is supported by a nationwide charity for young people who have autism spectrum disorder This charity recently visited to offer advice and guidance on making the home environment more comfortable.

Staff morale and retention rates have improved. Managers have recruited a full team of permanent staff and there is no use of agency staff'. The registered manager is now supported by a deputy manager. One staff member commented, 'We are now in so much of a better place, we have really learned some lessons.'

Staff training is now more varied. Staff now enjoy a greater range of training courses and these are specific to the complex needs of the young people already in the home.

Behaviour management is more effective. Expectations are clear and meaningful to young people. Staff use the close relationships they share with young people to intervene promptly when young people struggle.

Food hygiene has improved. Staff complete daily checks on foods and a daily cleaning schedule ensures that the home is kept clean.

Staff have worked hard to raise the quality of risk assessments. Assessments are continually updated and reviewed, and offer a clear overview of each young person and the risks they are vulnerable to.

#### **Recent inspection history**

Inspection date	Inspection type	Inspection judgement
19/06/2018	Full	Outstanding
07/12/2017	Interim	Sustained effectiveness
30/08/2017	Full	Good

## Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.



This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

#### Children's home details

**Unique reference number:** 1250902

Provision sub-type: Children's home

Registered provider: Calcot Services for Children Limited

Registered provider address: Unit 8, Brewery Court, Theale, Reading, Berkshire RG7

5AJ

Responsible individual: Rachel Redgwell

Registered manager: Martin Honour

## **Inspector**

Barnaby Dowell, social care inspector



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