

1255747

Registered provider: Homes 2 Inspire Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

The home provides cares for up to five children and young people who have complex needs, which may include challenging behaviours and emotional needs.

The appropriately qualified and experienced manager was registered by Ofsted in April 2018.

Inspection date: 13 March 2019

Judgement at last inspection: good

Date of last inspection: 9 April 2018

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection.
At the interim inspection, Ofsted judges that it has sustained effectiveness.

The home continues to provide a good quality of care and support. Young people make notable progress within the supportive and nurturing environment provided. They are all settled and happy. As a result, they take advantage of the opportunities open to them and are benefiting from the support provided. Young people consistently spoke positively about their relationships with staff. Comments include, 'It is like one big family. Everyone is so friendly.' Another young person said, 'The best thing about the home is the staff. I love every single one of them.'

Staff know the young people and understand their individual needs. This means that

they respond appropriately, ensuring that care needs are met.

Safeguarding issues are recognised and responded to appropriately. Placing social workers spoke confidently about the way in which safeguarding issues are addressed. A social worker spoke about positive changes for one young person, 'She had previously been missing for an extended period. She has not gone missing once since moving to this home.'

Staff development is seen as important. Staff training promotes learning, as do supervision meetings. The registered manager uses reflective practice to promote team and individual development. This means that staff understand their roles and responsibilities.

Staff work hard to guide and educate young people about the health risks of smoking. However, four young people continue to smoke. In addition, there is a risk of encouraging smoking habits by facilitating a very pleasant outside seating area, where young people often socialise while smoking. The registered manager responded proactively to address this during the inspection.

Young people feel listened to and know that staff take any concerns they raise seriously. While no poor outcomes were identified for young people, a pattern of shortfalls was found in complaints records. For example, some records failed to set out clearly the detail of complaint investigation and the outcome.

The registered person has responded to the two recommendations set at the time of the last inspection. More detail is captured in placement plans. This means that staff have the guidance they need to ensure that individual needs are met. The quality of guidance and support provided to young people in one-to-one sessions is monitored in an improved way by the management team. The registered manager has started to strengthen links between written placement plans and direct work undertaken by the team. This will reduce the potential for needs to go unmet.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
09/04/2018	Full	Good
10/10/2017	Full	Requires improvement to be good

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
The registered person must ensure that a record is made of any complaint, the action taken in response, and the outcome of any investigation. (Regulation 39 (3))	04/04/2019

Recommendations

- Staff should work to change negative behaviours in key areas of health. This relates to the need to alter the current arrangements to deter young people from smoking together in a social manner. ('Guide to the children's homes regulations including the quality standards', page 35, paragraph 7.18)

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1255747

Provision sub-type: Children's home

Registered provider: Homes 2 Inspire Limited

Registered provider address: Homes 2 Inspire Limited, 19 Elmfield Road, Bromley, Kent BR1 1LT

Responsible individual: Angela Muchatuta

Registered manager: Susan Asbury

Inspector:

Mary Timms, social care inspector

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