

Complaint about childcare provision

Ref: EY341004/4173826

Date: 21 March 2019

Summary of outcome

All early years providers must meet the legal requirements in the 'Statutory framework for the early years foundation stage', which you can find at www.gov.uk/government/publications/early-years-foundation-stage-framework--2. If we find that a provider is not meeting the requirements, we can take action to ensure they put matters right. On 8 March 2019, we received information that the provider was not meeting some of these requirements. We carried out a visit on 13 March 2019 to look at whether the provider is meeting the Safeguarding and Welfare requirements of the Early Years Foundation Stage relating to; changes that must be notified to Ofsted, Risk assessment, Key persons, Special Educational Needs and Training, support and skills. We found that the provider has breached regulations because they have not notified Ofsted of a change to the manager. The provider is not meeting all the Early Years Foundation Stage requirements and we have issued a notice of action to improve that requires the provider to take the actions below within the timescales set out. The provider will be able to give parents further information about this. The provider is still registered with Ofsted.

Publication of complaints

We publish details of complaints made against childminders, home childcarers and childcare providers where we or the provider have taken action in order to meet legal requirements.

We publish details of complaints for five years commencing on the date we complete our investigation.

For further information about the complaints process please view the [Concerns and complaints about childminders and childcare providers leaflet](#).