

1239953

Registered provider: Broadwood Educational Services Limited

Monitoring visit

Inspected under the social care common inspection framework

Information about this children's home

This home is owned by a private company. It is registered for up to four children aged up to 18 who have experienced adverse childhood experiences that have led to associated trauma and presenting complex behaviours.

The manager is in the process of applying to register with Ofsted. The manager is appropriately experienced and qualified.

Inspection date: 4 March 2019

This monitoring visit

At the inspection on the 7 and 8 January 2019, the home was judged to be inadequate. Ofsted made nine requirements and one recommendation. This monitoring visit was undertaken on 4 March 2019 to evaluate the progress made in addressing these weaknesses.

Since the last inspection, no new children have moved into the home. One child has moved out and returned home to live with their family. The manager made sure that the move was well planned and that there was a positive ending for the child.

The manager and his team have worked hard to address all of the requirements and the recommendation made at the last inspection. The development plan is well written and is reviewed regularly to enable continued improvement.

The home is being refurbished and repainted throughout. New doors have been purchased and new flooring in the kitchen and bathroom areas is to be fitted.

The manager has made sure that children's routine health appointments are attended, and he advocates strongly for children when other specialist health appointments are needed.

Children's risk assessments have been reviewed and include all necessary and up-to-

date information about children's behaviour. Staff are now better equipped to keep children safe, both in and outside of the home.

Safeguarding incidents have been appropriately and promptly referred to the designated officer, as required. These incidents are well recorded, and the manager has clearly documented the outcomes. Ofsted receives notifications and regular updates appropriately and within the required timescales.

Staff now conduct one-to-one discussions with children in key-working sessions to a good standard. The sessions are meaningful and include discussions about puberty, appropriate behaviour and bullying. The sessions are focused on and include the wishes and feelings of children to help them to improve their behaviour.

The manager has introduced child-friendly placement plans and feedback forms to enable children to comment on the care that they receive. The manager has introduced a range of effective monitoring systems and has written a well-evaluated report to improve the quality of care provided to children.

Team meetings are now of a significantly better quality. They are used to provide training to staff in supporting children who self-harm, understanding suicidal ideation and using therapeutic parenting approaches. Guest speakers, including the organisation's psychologist, attend meetings, and the manager uses research-informed practice to enable staff to provide good-quality care.

Staff are up to date with mandatory training and have received the necessary training to help them to support the children. This includes caring for children who have epilepsy and children who have attention deficit hyperactive disorder, bullying awareness and understanding child sexual exploitation. The manager has also planned a range of further training to expand staff members' knowledge and awareness.

Recent inspection history

Inspection date	Inspection type	Inspection judgement
07/01/2019	Full	Inadequate
21/02/2018	Full	Good
15/11/2017	Full	Inadequate
14/11/2016	Full	Good

Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

Children's home details

Unique reference number: 1239953

Provision sub-type: Children's home

Registered provider: Broadwood Educational Services Limited

Registered provider address: Maybrook House, Queensway, Halesowen, Worcestershire B63 4AH

Responsible individual: Katie Howard

Registered manager: Post vacant

Inspector

Anna Gravelle, social care inspector

The Office for Standards in Education, Children's Services and Skills (Ofsted) regulates and inspects to achieve excellence in the care of children and young people, and in education and skills for learners of all ages. It regulates and inspects childcare and children's social care, and inspects the Children and Family Court Advisory and Support Service (Cafcass), schools, colleges, initial teacher training, further education and skills, adult and community learning, and education and training in prisons and other secure establishments. It assesses council children's services, and inspects services for looked after children, safeguarding and child protection.

If you would like a copy of this document in a different format, such as large print or Braille, please telephone 0300 123 1231, or email enquiries@ofsted.gov.uk.

You may reuse this information (not including logos) free of charge in any format or medium, under the terms of the Open Government Licence. To view this licence, visit

www.nationalarchives.gov.uk/doc/open-government-licence, write to the Information Policy Team, The National Archives, Kew, London TW9 4DU, or email: psi@nationalarchives.gsi.gov.uk.

This publication is available at www.gov.uk/government/organisations/ofsted.

Interested in our work? You can subscribe to our monthly newsletter for more information and updates: <http://eepurl.com/iTrDn>.

Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
W: www.gov.uk/ofsted

© Crown copyright 2019