

# 1235384

Registered provider: New Horizons (nw) Ltd

Interim inspection

Inspected under the social care common inspection framework

## Information about this children's home

This children's home is owned and managed by a private organisation. It provides care and accommodation for two children aged between 12 and 18 years. There has been no registered manager in post since January 2018. An application for a registered manager was received however the applicant withdrew on the 20 September 2018. The organisation is currently recruiting a registered manager and have interim management arrangements in place.

**Inspection date:** 8 February 2019

**Judgement at last inspection:** requires improvement to be good

**Date of last inspection:** 2 October 2018

**Enforcement action since last inspection:** n/a

## This inspection

### The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged requires improvement to be good at the last full inspection. At the interim inspection, Ofsted judges that it has sustained effectiveness.

Young people make progress while living at this home. They form some very strong relationships with staff, who aim to provide a safe and nurturing environment. Staff work well as a team and work consistently to ensure that young people know what is expected of them.

Since the last inspection, one young person has remained in placement. Plans are in place to support him to semi-independent living. He is currently being supported in the home to gain some insight into managing budgets and the general skills for living alone. Managers and staff recognise that he is not utilising this opportunity but continue to

encourage him. There is some progress with young people attending local educational resources, they have attended interviews for college placements and are waiting to hear about the dates when their courses will start. In the meantime, young people refuse to engage with the tutor who has been arranged for young people by the manager, as a result young people are engaging in very little formal education.

Staff ensure that young people who move into the home are welcomed and their transition is as smooth as possible.

Young people's actions and demeanour suggest that they are comfortable in their environment and that they are confident to approach staff. Staff are confident in their capacity to fulfil their role in keeping young people safe and report any concerns that they may have appropriately. Young people rarely go missing from the home but when they do, staff follow the young people's individual plans to keep the young person safe. They ensure that they remain in contact with the young person and collect them if their location is known. They also liaise with the police as necessary and review safety plans and risk assessments with social workers. They support young people to consider why they have been missing, and make changes where possible, such as agreeing more family contact with the placing authority. This has led to a significant decrease in the number of episodes of missing from home for one young person. The home has excellent links with the missing and vulnerable persons police officer for the area, who regularly visits the home and spends time with the young people.

Young people have access to child and adolescent mental health workers and other health professionals, although they do not always engage with these professionals. As a result of staff support and encouragement, young people who did abuse substances have significantly reduced their use of such substances. This is a significant achievement for young people and staff.

The management team is continually striving to improve the service that they provide, as well as, outcomes for young people. Managers respond to recommendations made by the independent visitor in line with Regulation 44. They also produce evaluative reports following their own regular monitoring of the service and outcomes for young people. The development plan is regularly updated to reflect this monitoring.

Since the last inspection, the management team has tackled the requirements and recommendations set at the last inspection. However, the appointment and registration of a manager remains outstanding and this requirement has therefore been repeated. Although an individual was recruited to the position of manager who submitted an application to register with Ofsted, their application was withdrawn, resulting in the organisation having to start the recruitment process again. This individual has agreed to continue as the interim manager of the home, providing some consistency for the staff and young people.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
02/10/2018	Full	Requires improvement to be good
30/11/2017	Full	Good
23/01/2017	Full	Good

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>27: Appointment of manager</p> <p>The registered provider must appoint a person to manage the children's home if— there is no registered manager in respect of the home; If the registered provider appoints a person to manage the home, the registered provider must, without delay, give HMCI notice of— the name of the person so appointed; and the date on which the appointment takes effect. (Regulation 27 (1)(a)(2)(a)(b))</p>	01/04/2019

## Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

## Children's home details

**Unique reference number:** 1235384

**Provision sub-type:** Children's home

**Registered provider:** New Horizons (nw) Ltd

**Registered provider address:** Ground Floor, 18 - 20 Coronation Walk, Southport, Merseyside PR8 1RE

**Responsible individual:** Abbie Rosenblatt

**Registered manager:** Post vacant

## Inspector

Elaine Clare, social care inspector

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