

# SC060327

**The Chiltern Centre for Disabled Children Limited**

Monitoring visit

Inspected under the social care common inspection framework

## **Information about this children's home**

The service provides short breaks for up to five young people who have learning difficulties and/or sensory impairment and/or physical disabilities. A registered charity provides this service.

The manager was registered with Ofsted on 28 January 2014.

**Inspection date:** 24 January 2019

## **This monitoring visit**

This setting was inspected on 7 and 8 January 2019. A range of shortfalls were identified, including concerns about fire safety. These concerns specifically related to the competence of those completing fire risk assessments, and the arrangements in place to protect children against the risk of fire. A compliance notice was served under regulation 25 (1)(a).

This monitoring visit took place to review the provider's response to the compliance notice. A review by an external company of the fire safety of the home has taken place. This has resulted in a series of recommendations which have been actioned. For example, fire doors now have the appropriate cold seal or intumescent strips and there have been changes to the use of some rooms, as required. The deputy manager confirmed, and was able to evidence, that there are now clear procedures and arrangements in place for monitoring and reviewing the fire safety of the home.

No further requirements have been made as a result of this monitoring inspection. There remain several outstanding requirements from the earlier inspection in January 2019, and the due date for these is yet to pass. In addition, there remain two active compliance notices on the service. Ofsted will carry out a further monitoring visit to review the provider's response to these notices.

## Recent inspection history

Inspection date	Inspection type	Inspection judgement
07/01/2019	Full	Inadequate
19/03/2018	Interim	Sustained effectiveness
16/05/2017	Full	Good
03/01/2017	Interim	Improved effectiveness

## What does the children's home need to do to improve?

### Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that staff—</p> <ul style="list-style-type: none"> <li>assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child;</li> <li>have the skills to identify and act upon signs that a child is at risk of harm;</li> <li>understand the roles and responsibilities in relation to protecting children that are assigned to them by the registered person;</li> <li>take effective action whenever there is a serious concern about a child's welfare; and</li> <li>are familiar with, and act in accordance with, the home's child protection policies;</li> </ul> <p>that the home's day-to-day care is arranged and delivered so as to keep each child safe and to protect each child effectively from harm;</p> <p>that the effectiveness of the home's child protection policies is monitored regularly. (Regulation 12(1)(2)(a)(i)(iii)(v)(vi)(vii)(b)(e))</p> <p>* The compliance notice relates to Regulation 12 (1)(2)(a)(i)(b) only.</p>	14/02/2019
<p>The leadership and management standard is that the registered person enables, inspires and leads a culture in relation to the children's home that—</p> <ul style="list-style-type: none"> <li>helps children aspire to fulfil their potential; and</li> <li>promotes their welfare.</li> </ul>	14/02/2019

<p>In particular, the standard in paragraph (1) requires the registered person to—  understand the impact that the quality of care provided in the home is having on the progress and experiences of each child and use this understanding to inform the development of the quality of care provided in the home;  demonstrate that practice in the home is informed and improved by taking into account and acting on—  research and developments in relation to the ways in which the needs of children are best met; and  feedback on the experiences of children, including complaints received;  use monitoring and review systems to make continuous improvements in the quality of care provided in the home.  *(Regulation 13 (2)(f)(g)(i)(ii)(h))</p>	
<p>Statement of purpose</p> <p>The registered person must—  keep the statement of purpose under review and, where appropriate, revise it; and  notify HMCI of any revisions and send HMCI a copy of the revised statement within 28 days of the revision.</p> <p>Subject to paragraph (6), the registered person must ensure that the home is at all times conducted in a manner which is consistent with its statement of purpose.</p> <p>Nothing in paragraph (5) or regulation 46 (review of premises) requires or authorises the registered person to contravene or not comply with—  any other provision of these Regulations; or  any conditions in relation to the registration of the registered person under Part 2 of the Care Standards Act 2000.  (Regulation 16(3)(a)(b)(5)(6)(a)(b))</p>	<p>14/02/2019</p>
<p>Fitness of manager</p> <p>A person may only manage a children's home if—  the person is of integrity and good character;  having regard to the size of the home, its statement of purpose, and the number and needs (including any needs arising from any disability) of the children—  the person has the appropriate experience, qualification and skills to manage the home effectively and lead the care of children. (Regulation 28(1)(a)(b)(i))</p>	<p>14/02/2019</p>

<p>Fitness of workers</p> <p>For the purposes of paragraph (3)(b), an individual who works in the home in a care role has the appropriate qualification if, by the relevant date, the individual has attained— the Level 3 Diploma for Residential Childcare (England) ('the Level 3 Diploma'); or a qualification which the registered person considers to be equivalent to the Level 3 Diploma.</p> <p>The relevant date is— in the case of an individual who starts working in a care role in a home after 1st April 2014, the date which falls 2 years after the date on which the individual started working in a care role in a home; or in the case of an individual who was working in a care role in a home on 1st April 2014, 1st April 2016.</p> <p>The registered person may defer the relevant date if the individual— does not work, or has not worked, in a care role in a home for a prolonged period; or works, or has worked, in a care role in a home on a part-time basis. (Regulation 32(4)(a)(b)(5)(a)(b)(6)(a)(b))</p>	<p>14/02/2019</p>
<p>Complaints and representations</p> <p>Subject to paragraph (6), the registered person must establish a procedure for considering complaints made by or on behalf of children.</p> <p>The registered person must ensure that a record is made of any complaint, the action taken in response, and the outcome of any investigation.</p> <p>The registered person must supply to HMCI, at HMCI's request, a statement containing a summary of any complaints made during the preceding twelve months and the action that was taken in response to each complaint. (Regulation 39(1)(3)(5))</p>	<p>14/02/2019</p>
<p>Notification of a serious event</p> <p>The registered person must notify HMCI and each other relevant person without delay if— a child protection enquiry involving a child—</p>	<p>14/02/2019</p>

is instigated; or  
concludes (in which case, the notification must include the outcome of the child protection enquiry); or  
there is any other incident relating to a child which the registered person considers to be serious.

A notification made under this regulation—  
must include details of—  
the matter;  
the other persons, bodies or organisations (if any) who or which have been notified; and  
any actions taken by the registered person as a result of the matter;  
must be made or confirmed in writing.  
(Regulation 40(4)(d)(i)(ii)(e)(d)(a)(i)(ii)(iii))

\*These requirements are subject to a compliance notice.

## Information about this inspection

The purpose of this visit was to monitor the action taken and the progress made by the children's home since its last Ofsted inspection.

This inspection was carried out under the Care Standards Act 2000.

## **Children's home details**

**Unique reference number:** SC060327

**Provision sub-type:** Children's home

**Registered provider:** The Chiltern Centre for Disabled Children Limited

**Registered provider address:** Chiltern Centre, Greys Road, Henley-on-Thames, Oxfordshire RG9 1QR

**Responsible individual:** Paul Barrett

**Registered manager:** Keith Manning

## **Inspector**

Pete Hylton, regulatory inspection manager

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