

1224093

Registered provider: Broadwood Residential Limited

Interim inspection

Inspected under the social care common inspection framework

Information about this children's home

This privately owned children's home provides care for up to four children who have complex needs and require specialist support. The manager has been registered with Ofsted since January 2018.

Inspection date: 14 February 2019

Judgement at last inspection: good

Date of last inspection: 25 June 2018

Enforcement action since last inspection: none

This inspection

The effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection

This home was judged good at the last full inspection. At the interim inspection, Ofsted judges that it has declined in effectiveness.

The manager has failed to update some of the children's individual risk assessments following recent incidents. The increasing numbers of incidents of self-injurious behaviour, along with known risks to the child, and allergies, are either not included or poorly assessed. Failure to clearly document risks and the strategies to manage them means that staff may not have clear guidance to support each child.

The manager has failed to update the location risk assessment following concerns about a child and the main road. A child who is at increasing risk of self-injurious behaviour threatens to, and has attempted to, run into the main road close to the home. The manager and staff have taken some action, including implementing strategies to divert the child's attention and to keep the child engaged in activities. A decision to reduce access to the exit of the premises by parking the car close to the home's front door has

not been fully assessed and poses a potential fire risk. In addition, the manager has failed to fully assess all other actions to reduce risks to the child and staff. This fails to ensure that all children are safe.

The manager has partially met the requirement made at the full inspection. There has been substantial improvement made to the living environment, including fitting new carpets, encasing leads and redecorating children's bedrooms. However, following recent damage to the home, further repair is required to the utility room and communal areas. The home is not maintained to a good standard throughout.

Since the last inspection, one child has been discharged following a significant incident. Regular updates are provided to Ofsted regarding this child. One child has been admitted to the home since the last inspection. The referral paperwork indicated a good match with the other children who live at the home. However, the child's self-injurious behaviour is swiftly escalating. This behaviour was not initially made clear in the referral paperwork. It is unclear if these risks were previously known by the placing authority. Managers are working closely to support the staff and safeguard the child.

Despite the shortfalls that have been identified at this inspection, children continue to make progress. One child engages fully in their education and weekly activities and has improved their social skills. Another child, who previously was not in education, is in an education provision on a structured, increasing timetable. This is because staff build and maintain good relationships with the children. They spend quality time with the children and are committed to their care.

Children have increased their contact with their families. Some children stayed for an extended period with their families at Christmas. Another child's family members visited the home for lunch on Christmas Day. Staff understand the importance of family contact for children, and they support it well.

The manager has met the recommendation made at the last inspection. Children's records are more legible and detailed and provide children and professionals with the relevant information. Recording has improved following the recent implementation of an electronic recording system. Managers have supported staff with their record writing. These actions ensure that children can access clear and detailed records about their care, now and in the future.

The manager has made some further improvements. The home's statement of purpose has been updated, providing a personalised overview of the home. Staffing remains stable, with new staff joining the team. Good support, induction and training have resulted in a consistent and dedicated staff team that meets children's needs well.

The manager and staff work well with placing authorities. A social worker spoke highly of the care provided. They said, 'I have a brilliant relationship with the staff. If I ask for anything to be done to support [the young person], they will do it.'

Recent inspection history

Inspection date	Inspection type	Inspection judgement
25/06/2018	Full	Good
27/02/2018	Interim	Sustained effectiveness
17/05/2017	Full	Requires improvement to be good
01/02/2017	Interim	Declined in effectiveness

What does the children's home need to do to improve?

Statutory requirements

This section sets out the actions that the registered person(s) must take to meet the Care Standards Act 2000, Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'. The registered person(s) must comply within the given timescales.

Requirement	Due date
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure— that staff—</p> <p>assess whether each child is at risk of harm, taking into account information in the child's relevant plans, and, if necessary, make arrangements to reduce the risk of any harm to the child. (Regulation 12 (1)(2)(a)(i))</p>	22/02/2019
<p>The protection of children standard is that children are protected from harm and enabled to keep themselves safe.</p> <p>In particular, the standard in paragraph (1) requires the registered person to ensure—</p> <p>that the premises used for the purposes of the home are located so that children are effectively safeguarded. (Regulation 12 (1)(2)(c))</p>	22/02/2019

Recommendations

- Provide a nurturing environment that is welcoming. ('Guide to the children's homes regulations including the quality standards', page 15, paragraph 3.7)

In particular, ensure that the communal areas are maintained to a good standard.

Information about this inspection

Inspectors have looked closely at the experiences and progress of children and young people. Inspectors considered the quality of work and the differences made to the lives of children and young people. They watched how professional staff work with children and young people and each other and discussed the effectiveness of help and care provided. Wherever possible, they talked to children and young people and their families. In addition, the inspectors have tried to understand what the children's home knows about how well it is performing, how well it is doing and what difference it is making for the children and young people whom it is trying to help, protect and look after.

This inspection focused on the effectiveness of the home and the progress and experiences of children and young people since the most recent full inspection.

Using the 'Social care common inspection framework', this inspection was carried out under the Care Standards Act 2000 to assess the effectiveness of the service, how it meets the core functions of the service as set out in legislation, and to consider how well it complies with the Children's Homes (England) Regulations 2015 and the 'Guide to the children's homes regulations including the quality standards'.

Children's home details

Unique reference number: 1224093

Provision sub-type: Children's home

Registered provider: Broadwood Residential Limited

Registered provider address: Maybrook House, 2nd Floor, Queensway, Halesowen, Worcestershire B63 4AH

Responsible individual: Matthew Mills

Registered manager: Aaron Bellairs

Inspector

Natalie Burton, social care inspector

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Piccadilly Gate
Store Street
Manchester
M1 2WD

T: 0300 123 1231
Textphone: 0161 618 8524
E: enquiries@ofsted.gov.uk
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